

C. DUKES SCOTT  
EXECUTIVE DIRECTOR

P.O. Box 11263  
Columbia, S.C. 29211



Phone: (803) 737-0800  
Fax: (803) 737-0801

DAN FARNETT  
CHIEF OF STAFF

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COMMISSION

October 18, 2005

Mr. Charles L.A. Terreni  
Chief Clerk/Administrator  
South Carolina Public Service Commission  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210

Re: Request of Verizon Information Services Seeking Approval of  
Modification of Font Size of Directories  
Docket No.: 2005-221-C

Dear Mr. Terreni:

ORS has reviewed the information provided by the company in this matter, including the sample pages demonstrating the requested font changes. ORS has determined that if granted, Verizon's request will have a negative impact on the citizens of South Carolina. ORS must therefore oppose the request made by Verizon to decrease the font size of the listings in its directories.

Verizon requested a reduction in font size from 7 point to 6.5 point of listings in its directories. The company proposes that the reduction in font size would allow an additional column to be printed on each page of the directory.

It is ORS's position that reducing the font size and adding another column to each page will negatively affect the legibility of the directory, especially for elderly consumers.

ORS appreciates the Commission's consideration in this matter.

Sincerely,

C. Lessie Hammonds

cc: Stan Bugner

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# CERTIFICATE OF SERVICE

**Stan J. Bugner** , State Director  
Verizon Information Services  
1301 Gervais Street, Suite 825  
Columbia, SC, 29201

October 18, 2005  
Columbia, South Carolina